

# California Certified Resident Manager Designation Series (CCRM) 3 Day Exec Series—Earn DRE Credit!!



Sponsored by The Rental Housing Association of Northern Alameda County

For those Landlords, Realtors and Property Managers who are interested in advancing their careers in the rental housing industry, the California Property Management Institute offers the California Certified Residential Manager (CCRM) Professional Designation. The CCRM EXECUTIVE SERIES is an intense training program that will teach you all facets of owning and managing rental property. Designated CCRM's have fewer tenant headaches, save more money, and own more property.

Please note that this full series is eligible for DRE required continuing education credits.

## Registration Form

*"The instructor was great in her teaching style and knowledge. Her experience is way above what I could have ever imagined." - Irma Baldrige.*

*"The CCRM course was amazing! I'd recommend it in a heartbeat". - Jamie Schmidt*

### 3 DAY SERIES — CLASS SCHEDULE

Saturday, May 3rd, Saturday, May 10th,  
& Saturday, May 17th 8 AM - 7 PM

Register me for the full series listed below OR  
Register me for the following individual courses:

- PMR 100 - Preparing the Property for Market.
- PMR 101 - Professional Leasing Skills & the Application Process
- PMR 102 - Move-In Process, Rent Collection and Notices
- PMR 103 - Resident Issues and Ending the Tenancy
- PMR 104 - Professional Skills for Supervisors
- PMR 105 - Maintenance Management
- PMR 106 - Liability and Risk Management
- PMR 107 - Fair Housing
- PMR 108 - Ethics in Property Management
- CCRM Final Exam - May 17th, 2008

### COST:

#### Full CCRM Series

Member Price \$650 Non Members \$795  
(Includes all class material, CCRM binder & *Managing Rental Housing* textbook.)  
\$75 CCRM Certificate fee is not included.  
(Write separate check to CAA for this fee.)

#### Individual classes

RHANAC members - \$75 / session  
Non-members - \$95 / session

### LOCATION:

The Rental Housing Association of Northern Alameda County (RHANAC) is located at 360 22nd Street, Suite 240, Oakland, CA 94612  
(510) 893-9873

Make check payable to RHANAC, 360 22nd Street, Suite 240, Oakland, CA 94612 Fax: 510-893-2906

#### Full Series:

Member Price \$650  Non-members \$795

#### Individual Classes:

Member Price \$75  Non-members \$95

#### Which classes?: \_\_\_\_\_

Membership # \_\_\_\_\_

Name \_\_\_\_\_

Company Name \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone number \_\_\_\_\_

E-mail address \_\_\_\_\_

DRE # \_\_\_\_\_

MasterCard  Visa  American Express  Discover

Credit card / Exp. Date \_\_\_\_\_

Signature \_\_\_\_\_

**REFUND POLICIES:** A 20% cancellation fee will be charged for those who cancel more than 48 hours in advance and up to 15 days prior to the beginning of the series and/or class(es). No refunds for no-shows or cancellations received less than 48 hours prior to the series and/or class(es).